



The Heroes from the Field are the unsung heroes of their profession; those who lead by example, demonstrating the highest quality of work in their field, often without fanfare.

Mary Lou Ashur, MD



Carney Hospital

Mary Lou Ashur is an internist who specializes in treating addiction, and has been called "one of the most caring and capable doctors I've had the privilege to meet."

Commandant

Michael Resca



The Chelsea Soldiers' Home

The Chelsea Soldiers' Home is a state-funded, fully accredited health care facility and residential home for veterans. "The care was outstanding, but more important was the respect that patients receive as Veterans who fought for our country," says the daughter of a former resident.

Paul Cirel, Esq.



Partner Dwyer & Collora

Paul Cirel handles the toughest cases with a high level of success and ease, defending physicians when their medical licenses are in jeopardy.

He consistently "demonstrates a steadfast commitment to the medical community."

Bruce F. Cohen, MD

Beth Israel Deaconess Medical Center

Bruce Cohen is an obstetrician-gynecologist who is regarded highly by his own staff. "I look forward to going to work every day and taking care of patients with him," says a registered nurse who works for him.

Michael Costa, Esq.



Vice President and General Counsel American Renal Associates, Inc.

"His dedication and commitment to his advocacy of health care providers and their regulatory compliance is unmatched," says one colleague of Michael Costa.

Sharon Donaghue-Naumnik



Vice President, Clinical Reimbursement CareOne and Health- Bridge Management

Sharon Donaghue-Naumnik monitors the regulatory compliance of nursing care facilities in the Northeast. She is a "one-woman quality assurance program."

Delia Sang, MD



Ophthalmic surgeon Ophthalmic Consultants of Boston

"When in [Delia Sang's] office you are put at ease from the get-go, as you know that she remembers you, your life, your family and most importantly the problem with your eye(s) you came to her to fix," says a patient.

Jerry Fitzpatrick, MD



Bolton Family Medicine

"Did I mention that he still does house calls when necessary?" says a friend of family practitioner Jerry Fitzpatrick. "His heart knows no bounds and I would love to see his generous heart recognized."

Nancy E. Otovic, MD



Lahey Clinic

"I always feel fully engaged with [my doctor, Nancy Otovic]," says one patient. "She takes the time to listen carefully and respond compassionately."

Steven Schachter, MD and William Mandell, Esq.

Beth Israel Deaconess Medical Center and Pierce & Mandell, P.C.



Schachter

Mandell

Steven Schachter and Bill Mandell worked together to write a practical manual for physicians on managing relationships with the pharmaceutical industry without getting into legal or ethical trouble.

Quality⁵

We congratulate the five Beth Israel Deaconess Medical Center physicians being honored for their leadership in improving health care quality.

"Leaders in Quality" Award Winners

George L. Blackburn, MD, PhD
General Surgery
Arun J. Ramappa, MD
Carl J. Shapiro Department of Orthopaedics
Michael D. Howell, MD
Pulmonary, Critical Care and Sleep Medicine

"Heroes from the Field" Award Winners

Steven H. Schachter, MD
Neurology
Bruce F. Cohen, MD
Maternal-Fetal Medicine



Beth Israel Deaconess
Medical Center



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